



Frequently Asked Questions

- 1. I am a member of NaBITA and/or ATIXA. How do I receive my member discount rate for the Online Training?**
Please contact the specific association (info@nabita.org, members@atixa.org) to receive your coupon code, which you will enter into the APPLY COUPON field during checkout.
- 2. I am a member of NaBITA or ATIXA, but wish to participate in a different association-sponsored Online Training. Can my member discount be applied to this webinar?**
Discounted registrations are for the benefit of specific memberships, and cannot be applied to other associations.
- 3. I have an Enhanced NaBITA membership and receive 2 free webinar registrations during my membership year. Can I apply this towards an online training?**
Yes! Please email info@nabita.org to register directly.
- 4. I cannot attend the Online Training on the scheduled date. Will a recording be available afterwards?**
Yes! You will receive instructions to access a post-event recording within 7-10 days of the live Online Training.
- 5. I just registered for a training. When will I receive connection information?**

The NCHERM Group has partnered with BeaconLive to provide you with a quality online training platform. Participants will receive an email from BeaconLive with access instructions 24 hours before the training. This email will be sent to the email address you provided during registration.

6. I need help accessing the training. Who should I contact?

For technical support or questions, please contact BeaconLive at (877) 297-2901 or support@beaconlive.com.

7. I have a question about training content. Who should I contact?

Please contact Brian Van Brunt, Senior Executive Vice President for Professional Program Development, at brian@nchem.org.

8. How do I access training materials, such as slides?

The NCHERM Group will email you all materials following the Online Training, as well as instructions to access the recording.