



Frequently Asked Questions

- 1. I am a member of ATIXA, SCOPE or NaBITA. How do I receive my member discount rate for the Online Training?**

Please contact the specific association (samantha@nabita.org, michelle@wearescope.org, marianne@atixa.org) to receive your coupon code, which you will enter into the APPLY COUPON field during checkout.

- 2. I am a member of ATIXA, SCOPE or NaBITA, but wish to participate in a different association-sponsored Online Training. Can my member discount be applied to this webinar?**

Discounted registrations are for the benefit of specific memberships, and cannot be applied to other associations.

- 3. I have an Enhanced NaBITA membership and receive 2 free webinar registrations during my membership year. Can I apply this towards an online training?**

Yes! Please email Samantha Dutil, Associate Executive Director, at samantha@nabita.org to register directly.

- 4. I cannot attend the Online Training on the schedule date. Will a recording be available afterwards?**

Yes! You will be able to purchase a recorded copy of the Online Training approximately two weeks after the live event.

5. I just registered for a training. When will I receive connection information?

The NCHERM Group has partnered with BeaconLive to provide you with a quality online training platform. Participants will receive an email from BeaconLive with access instructions 24 hours before the training. This email will be sent to the email address you provided during registration.

6. I need help accessing the training. Who should I contact?

For technical support or questions, please contact BeaconLive at (877) 297-2901 or support@beaconlive.com.

7. I have a question about training content. Who should I contact?

Please contact Brian Van Brunt, Senior Vice President for Professional Program Development, at brian@ncher.org.

8. How do I access training materials, such as slides?

All materials will be downloadable from BeaconLive at the start of the Online Training. The NCHERM Group will also email you all materials following the Online Training.