

**THE NATIONAL CENTER FOR HIGHER EDUCATION  
RISK MANAGEMENT (NCHERM) [www.ncherp.org](http://www.ncherp.org)**

***ANNOUNCES***

**THREAT ASSESSMENT AND AGGRESSION MANAGEMENT  
FOR COLLEGES AND UNIVERSITIES**

**A TWO-DAY SEMINAR  
HOSTED IN THREE LOCATIONS**

**The University of New Hampshire  
Durham, NH**

**Thursday, May 29<sup>th</sup> and Friday, May 30<sup>th</sup>  
9:00am to 5:00pm Eastern Time**

**Ohio Dominican University  
Columbus OH**

**Tuesday, June 10<sup>th</sup> and Wed., June 11<sup>th</sup>  
9:00am to 5:00pm Eastern Time**

**University of San Diego  
San Diego, CA**

**Monday, June 23<sup>rd</sup> & Tuesday, June 24<sup>th</sup>  
9:00am to 5:00pm Pacific Time**

**Presented under the auspices of NCHERM  
by: John D. Byrnes, President,  
Center for Aggression Management, Inc.**

**THE TOPIC:**

Extensive materials will be included for all registrants. No participation in any previous NCHERM seminar is needed for participants to gain the full benefit of this seminar.

**BEYOND PROFILING.** On our campuses, it is not a good thing these days to be a poetry-writing Korean student who wears too much black and doesn't talk much. This is profiling and our students and staff do not want to be profiled. Profiling, especially when violent actors come from racial and ethnic minority populations, is causing backlashes within our communities where we are striving to enhance civility and tolerance.

The Association of Threat Assessment Professionals, the FBI, the Department of Homeland Security and the Virginia Tech Governor's Panel have called on higher education to embrace threat assessment. John Byrnes and the Center for Aggression Management can help us to build a threat assessment skill set and take us beyond.

John Byrnes' work focusing on aggression management purposefully aims to help us get out ahead of the threat, if we can. Click [here](#) for is a brief synopsis of the aggression management approach you will learn at this seminar.

FOR A COMPREHENSIVE OUTLINE OF THE TOPICS OF THIS TWO-DAY SEMINAR, VISIT [www.nchem.org/aggressionmanagement.html](http://www.nchem.org/aggressionmanagement.html)

## **WHAT DO YOUR COLLEAGUES THINK?**

### **From a Vice President Student Affairs**

This course *“provided an excellent opportunity to allow my CUBIT team to develop strategies and common understandings for managing and preventing conflict.”*

### **From a Director of Health Services**

This course *“clarified and helped me deal with difficult situations. It is satisfying when a solution is reached and it is a win-win.”*

### **From a Program Assistant, Office of Student Conduct**

This course *“was an enlightening experience. The instructor maintained a calm and engaging tone that kept me interested in the subject matter.”*

### **From a Counseling Center Director**

This course *“got me to consider rethinking how to think about working with aggressive and angry people.”*

## **INTENDED PARTICIPANTS:**

- Vice Presidents of Administration, Business and Finance
  - Student Affairs Administrators,
  - Judicial and Student Conduct Administrators,
  - University Legal Counsel,
  - Risk Managers,
  - Human Resources Staff
  - Disability Services Personnel
  - Residential Life Administrators,
  - Campus Law Enforcement,
  - Student Activities and Student Development Staff
  - Student Government Representatives and Leaders
  - Campus Ministry and Clergy
  - Facilities Management Staff
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- Faculty
  - Counseling Services Personnel
  - Health Services Staff
  - Campus Crisis Response Teams, CISDT, and Behavioral Intervention Teams
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### **ABOUT THE PRESENTER:**

- **John D. Byrnes** is a trainer, author and lecturer. He became interested in the subject of aggression management after concluding that there were no comprehensive training programs dedicated to preventing aggression in the workplace. In 1993, he founded The Center for Aggression Management, headquartered in Altamonte Springs, Florida. Byrnes was selected by the US Department of Labor to represent the United States at the *Violence as a Workplace Risk Conference* held in Montreal, Canada, and has conducted seminars and workshops for some of our country's largest corporations, organizations and schools. Byrnes is the author of the book "Before Conflict, Preventing Aggressive Behavior," and has written articles for publications such as the *Wall Street Journal*, the *LA Times*, and the *Denver Post*, while also appearing on radio programs across the nation. A more detailed biography is posted at [www.aggressionmanagement.com](http://www.aggressionmanagement.com)

### **TRAVEL LOGISTICS:**

#### UNIVERSITY OF NEW HAMPSHIRE

The University of New Hampshire is convenient to the Manchester and Boston Airports. Driving directions are posted at <http://www.unh.edu/transportation/visitor/directions.htm> Lodging has been arranged at the New England Center. 15 Strafford Avenue, Durham, NH 03824. The web address is <http://www.newenglandcenter.com> and the phone number is 1-800-590-4334. The rooms are \$119.00 per night, and the block is reserved under: John Byrnes Regional Event

#### OHIO DOMINICAN UNIVERSITY

ODU is convenient to the Columbus, Ohio airport. Local lodging information will be posted shortly. Driving directions are posted at:  
<http://www.ohiodominican.edu/about/directions/default.asp>

#### UNIVERSITY OF SAN DIEGO

The University of San Diego is close to the San Diego airport. There is no designated conference hotel. Here is the website for the hotels USD receives a discount from <http://www.bartellhotels.net/usdpartnership/> Guests would just need to ask for the University of San Diego rate. Campus lodging may be possible, and details will be posted soon. Driving directions are posted at: <http://www.sandiego.edu/about/directions/>

# NCHERM Regional Seminar Registration

## THREAT ASSESSMENT AND AGGRESSION MANAGEMENT FOR COLLEGES AND UNIVERSITIES

### A TWO-DAY SEMINAR

**REGISTER AS SOON AS POSSIBLE.  
EACH OF THE SEMINARS IS SPACE-LIMITED**

**USE THIS FORM FOR PAYMENT BY CHEQUE, ONLY.**

**CREDIT CARD PURCHASERS PLEASE REGISTER  
ONLINE AT [WWW.NCHERM.ORG](http://WWW.NCHERM.ORG)**

- \_\_\_\_\_ Registration Fee \$499.99 pp – Univ. of New Hampshire -- May 29th & 30th  
(Registration Deadline May 26<sup>th</sup>)
- \_\_\_\_\_ Registration Fee \$499.99 pp – Ohio Dominican Univ. -- June 10th & 11th  
(Registration Deadline June 6<sup>th</sup>)
- \_\_\_\_\_ Registration Fee \$499.99 pp – University of San Diego -- June 23rd & 24th  
(Registration Deadline June 18<sup>th</sup>)

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\_\_\_\_\_ TELEPHONE \_\_\_\_\_ FAX \_\_\_\_\_ E-MAIL

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Please make cheques payable to: NCHERM

**COMPLETE THIS FORM AND FAX OR MAIL TO (fax just this page, please):**

NCHERM • 20 Callery Way • Malvern PA 19355-2969  
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E-mail: [ncherm@aol.com](mailto:ncherm@aol.com) • Website: [www.ncherm.org](http://www.ncherm.org)